

GWS App FAQs

It says the join code has already been used?

- This could be because you have tried to join one of our old events. If you've joined a past Global Water Summit, you may already have an account.
- Please check that the event you are trying to join is the “**Global Water Summit**” and try again. If you are still facing issues, please contact: eventsupport@globalwaterintel.com

How to Suggest & Respond to Meeting Requests

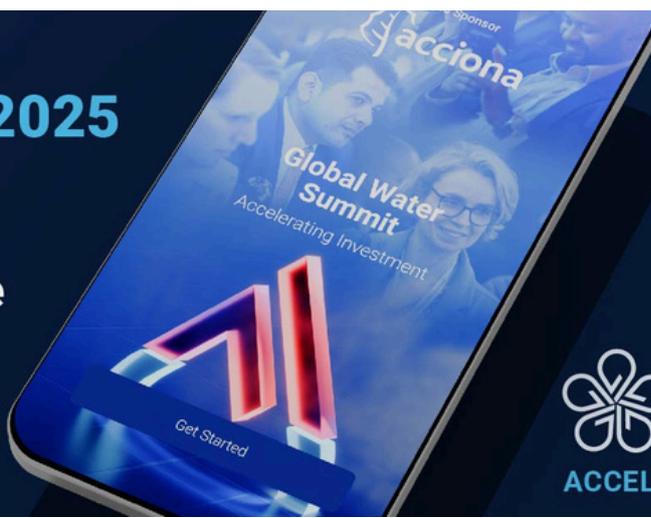
- Go to the event homepage and navigate to the Networking page.
- Click on a person's profile, then “Suggest meeting” and select a time that suits you both and introduce yourself. Then click “Send request”.
- For the meeting to be confirmed, it will need to be confirmed by the intended individual.

How can I scan a delegate's QR code?

- Click on the scan icon at the bottom left corner and then “Scan QR Code” to enable your camera.
- You will be taken to their profile and offer you the opportunity to network. They will also be saved as a prospect, where you can also write notes alongside for you to refer to after the event.
- To find your prospects, click on the networking tab, and then “Prospects”. Here you will find a list of all the delegates you scanned during the event.

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Conference App**

Networking Made Simple



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How can I change my interests?

- Click on your event profile and tap “Start join process again”
- You will be redirected back to joining the event and creating your profile.
- Here you will be able to select or de-select interests you find relevant.
- Click “continue” to proceed to the next stages of the process and then “Join the event”.
- Your profile will be updated, and you will see on the homepage the “Top networking picks for you” according to your selected interests.

How can I change my Company Industry?

- Click on your event profile
- Click on “Edit account information”
- Tap on “Company Information”
- Here you can reselect the relevant company industry.
- Once done, click save.

How can I enable notifications?

- If you wish to receive notifications about the event on your device, please click on your event profile
- Click on “Edit account information”, then “notifications” and click on “Enable”.
- You will be redirected to your device settings management panel.

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